Contract अनुबंध								
Efficient - Tra	Government Marketplace answerett - Inclusive		Contract No अनुबंध क्रमांक: GEMC-511687763090944 Contract Generated Date अनुबंध तिथि : 20-Oct-2023 Bid/RA/PBP No. बोली/आरए/पीबीपी संख्या: <u>GEM/2023/B/3752194</u>					
Organisation Details   संगठन विवेरणType   प्ररूप :Central PSUMinistry   मंत्रालय :Ministry of PowerDepartment   विभाग :Contracts and MaterialsOrganisation Name   संगठन का नाम :Damodar Valley CorporationOffice Zone   कार्यालय क्षेत्र:Damodar Valley Corporation			Materials y Corporation	Buyer Details Designation पद : Contact No. संपर्व Email ID ईमेल आइ GSTIN जीएसटीआइ Address पता :	ार्क नंबर : - ाईडी : ravi.ranjan@dvc.gov.in			
Financial Approval Detail   वित्तीय स्वीकृति विवरण IFD Concurrence आईएफडी सहमति: No Designation of Administrative Approval  प्रशासनिक अनुमोदन का पदनाम: Designation of Financial Approval  SENIOR MANAGER वित्तीय अनुमोदन का पदनाम :				Paying Autho Role: Payment Mode  भुगतान का तरीका: Designation पद : Email ID ईमेल आइ GSTIN जीएसटीआइ Address पता:	offline : Manager Finance CAO DVC Kolkata ईडी : dilipk.finance@dvc.gov.in			
	nee Details परेषिती विवरण 							
S.Noj क.सं.       Consignee Name & Address   परेषिती नाम & पता       Service Description   सेवा विवरण         1       Contact   संपर्क : - Email ID   ईमेल आईडी : ravi.ranjan@dvc.gov.in GSTIN   जीएसटीआईएन : - Address   पता : C&M, HQ, Damodar Valley Corporation, DVC Towers, VIP Road, Kolkata- 700054, KOLKATA, WEST BENGAL-700054, India       Custom Bid for Services - RTPS PhII 2X660 MW Survey Work for obtaining height clearance NOC for Cl from AAI         Service Provider Details   सेवा प्रदाता विवरण					IOC for Chimney			
Company Contact N Email ID  Address  MSME ve MSME Re MSE Soci MSE Gen GSTIN র্জ	er ID जेम विक्रैता आईडी : y Name कंपनी का नाम : \o. संपर्क नंबर : [ईमेल आईडी : पता : gistration number एमएसएमई पंजीकरण संख्या : al Category एमएसई सामाजिक श्रेणी : der एमएसई लिंग श्रेणी : ोएसटीआईएन: / Tax invoice to be raised in th	RAJ TECH 09371550 sumit@rg B 76,NIEO Nashik, M Yes UDYAM-N General Male 27AJPPK1	jistech.com 2 AREA,MIDC SATPUR,911, IAHARASHTRA-422007, - IH-23-0016840 232N1ZW	न में GST/TAX इ	इनवॉइस पेश किया जाएगा - C	onsignee		
			Service Detail	s सेवा विवेरण				
Service S	itart Date (latest by) सेवा प्रारंभ दिनांक (न	<b>वीनतम) :</b> 2	7-Oct-2023		Service End Dat	e सेवा समाप्ति	तिथि: 26-Nov-2023	
		Cat	egory Name श्रेणी नाम : (	Custom Bid for S	Services			
Billing Cy	ycle बिलिग चक्र : monthly						1	
	Descripti	on विवेरण			The quantity of procurement " Project based or Lumpsum ba		Lumpsum Cost of Service in totality	
		2X660 MW Survey Work for obtaining arance NOC for Chimney from AAI		1		43299		
Regulatory	// Statutory Compliance of Service	YES	Total Amount (Formul (1*Lumpsum Cost of 1					
Total Value	e without Addons  ऐडऑन के बिना कुल मूल्य (INR	)					43299	
	on Value कुल एडऑन मूल्य (INR)	•					0	
IOLAI AOOO	ગા મવાલદી સેલ તેરુઆન મેંદત (TIAK)					I	U	

Total Value Including Addons ऐडऑन सहित कुल मूल्य (INR)	43299					
Amount of Contract अनुबंध की राशि						
Total Contract Value Including All Duties and Taxes सभी शुल्क और करों सहित कुल अनुबंध मूल्य (INR)	43299					

## SLA Details|एसएलए विवरण

Preface: Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section. The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer. Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal.

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW), stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :

- 1. General Terms and Conditions for Goods and Services;
- 2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document,

The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

- 1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties
- 2. Present a clear, concise and measurable description of service offered to the buyer
- 3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
- 4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons
- 5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

# Parties To The Agreement

The main stakeholders associated with this agreement are:

- 1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.
- 2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

#### ADVISORY WITH RESPECT TO SCOPE OF SERVICE

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to aboid ambiguity with respect to deliverable .

For example, in case of Complex / Intricate Consulting Services, Some key guiding principles for drafting scope of work may be as under:

- "Detailed" specification of requirements is extremely critical please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work · It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon time or material?
- A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises.
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

**Important Note** : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace. Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority. Service Providers's response may be assessed atime of technical evaluation.

### Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

#### Corrigendum|शुद्धिपत्र

1. Extended Upto | तक बढ़ाया गया : 2023-09-01 18:00:00

Additional Required Data/Document(s) : Buyer | अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार

- 1. Scope of Work : click here
- 2. Special Terms and Conditions (STC) of the Contract :click here
- 3. Service Level Agreement (SLA) : click here
- 4. Payment Terms : click here

5. GEM Availability Report ( GAR) : <u>click here</u>							
Additional Data/Document(s) : Seller अतिस्कित डेटा/दस्तावेज़ : विक्रैता							
1. Certificate (Requested in ATC) : <u>click here</u>							
2. Compliance Documents In Respect Of Sow Etc : <u>click here</u>							
ePBG Detail   ईपीबीजी विवरण							
Advisory Bank   सलाहकार बैंक :	NA						
ePBG Percentage(%)   ईपीबीजी प्रतिशत (%) :	NA						
Terms and Conditions नियम और शर्तें							
1. General Terms and Conditions-							
1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.							
1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable							
2. Buyer Added Bid Specific Terms and Conditions-							
2.1 <i>Generic</i> . OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration up to 25 percent. Bidders are bound to accept the revised quantity or duration							
2.2 Buyer Added Bid Specific ATC: Buyer Added text based ATC clauses							
1. Note: Subject Work shall be done by AAI empanelled survey firms for obtaining height clearance (NOC) of chimney for RTPS Ph-II (2x660 MW) as per attached scope of work.							
List of AAI empanelled survey firmsEligible to participate in this tender is attached below at "Buyer Added Bid Specific ATC"							
2. Other Terms and conditions which are not specifically mentioned in the Terms and conditions of the GeM NIT & ATC (document attached) shall be guided by GeM GTC and DVC's G.C.C as per applicability. Bidders are requested to visit Website <u>www.dvc.gov.in</u> and <u>www.dvctend</u> <u>er.com</u> for getting DVC's G.C.C. & DVC website for GeM GTC.							
In case of an irreconcilable conflict in the Terms & Conditions, the following shall prevail in order of precedence :-							
<ol> <li>Letter of Award</li> <li>GeM Additional Terms &amp; Condition (ATC)</li> <li>GeM General Terms &amp; Condition (GTC)</li> <li>DVC's General Conditions of Contract (GCC)</li> </ol>							
3. Correspondence:							
Name: Shri Pawan Kumar, Dy Manager, Engineering dept. DVC Kolkata, email ID: pawan.kumar@dvc.gov.in, Mobile no. 9836536827							
·							
2.3 Buyer Added Bid Specific ATC: Buyer uploaded ATC document <u>Click here to view the file</u> .							
Note: This is system generated file. No signature is required.							

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।